



**MUST BE ALL OF THE FOLLOWING:**

- Annual household income is at or below 200% of the federal poverty level
- Live or work in Walworth County
- No health insurance

Adults over 18 years old must complete the eligibility screening before a clinic appointment can be scheduled.

**ELIGIBILITY SCREENING**

**Wednesdays, 2:00-7:00PM**

**CLINIC HOURS**

**Thursdays, 2:00-7:00PM**



*Free, Non-emergent  
Health care for the  
Uninsured, Low-income,  
and Underserved*

**ELIGIBILITY SCREENING**

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**ELIGIBILITY CHECKLIST**

**1) PHOTO IDENTIFICATION**

**ONE** of the following: driver's license, picture ID, passport, or current employment ID

**2) PROOF THAT YOU LIVE OR WORK IN WALWORTH COUNTY**

**ONE** of the following: utility bill, bank statement, piece of mail with your name & address, signed letter from your place of residence with address, document verifying your place of employment with address

**3) INCOME VERIFICATION**

Need **ALL** of the following that apply: payroll check stubs for last 30 days (yours & spouse), if self-employed Schedule C tax form, unemployment verification, child support verification, rental assistance verification, Social Security verification, verification of any other income

**4) ADDITIONAL FORMS**

Medical assistance wait-list or denial letter ([www.access.wisconsin.gov](http://www.access.wisconsin.gov)). If you filed taxes this year, bring Form 1040 or 1040EZ



*Open Arms Free Clinic, Inc. Is A Not-For Profit Corporation With 501(C)(3) Status. It Is The Policy Of Open Arms Free Clinic, Inc. Not To Discriminate On The Basis Of Race, Color, Sex, Religion, National Origin, Disability Or Veteran Status.*



**PATIENT  
INFORMATION**



*Serving Patients  
With Open Hearts,  
Open Minds,  
and Open Arms.*



**Physical Address:**

797 East Geneva Street, Elkhorn, WI 53121

**Correspondence/Donations:**

P.O. Box 560, Fontana, WI 53125

phone: 262-379-1401 • fax: 262-379-1095

website: [openarmsfreeclinic.org](http://openarmsfreeclinic.org)

## OUR MISSION

To better understand and serve the health and wellness needs of the uninsured, low income, and under-served residents of Walworth County with compassion and understanding.

## WHO WE ARE



We are a volunteer staff of medical and non-medical community-minded people. Doctors, nurses, translators, pharmacists and pharmacy technicians, lab technologists, counselors, front line and back office support, and many helping hands in the community ensure quality and compassion is delivered to our patients.

## PATIENT RESPONSIBILITY

**You are responsible for:**

- Providing current, accurate, and complete health and contact information
- Keeping appointments (missing appointments may affect future scheduling)
- Asking questions if you do not understand the directions or treatment being given
- Acting considerate and cooperative and respecting the rights and property of others
- Letting staff know how we can help

## WHO DO WE SERVE?

Open Arms Free Clinic, Inc. provides free, non-emergent health care, with respect and dignity to individuals who do not have health insurance, who live or work in Walworth County with a household income at or below 200% of the federal poverty level. The clinic is currently open two days a week. Our dedicated volunteers serve the community in its ethnic, religious, and economic diversity. Our goal is for our patients and their families to have the same non-emergent care and attention we would want for our families and ourselves. Our clinic welcomes our patients with respect and dignity. A first in Walworth County, we provide a health care safety net to give people the opportunity for a healthy and productive life.

## COMMUNITY NEED

- Access to health care is the #1 need in Walworth County (2012 Community Health Improvement Plan, WalCo HHS).
- 14% of county residents live in poverty and
- 65.7% of the students in Delavan-Darien School district qualify for free/reduced lunch – among the highest in the state (2012).
- 1 in 10 county residents do not have health insurance
- Our state health insurance (BadgerCare Plus) is at full capacity with over 100,000 people on the wait-list.
- The uninsured are our neighbors, co-workers, friends and family. Any number of major life events can happen leading to the need for affordable and accessible medical care.



## PRESCRIPTION ASSISTANCE

Open Arms Free Clinic, Inc. may request prescription assistance from various pharmaceutical companies on your behalf. These medications are provided at no cost to you. In order to determine your eligibility in the various prescription assistance programs, and to administer your participation, we are required to provide certain information about you. We request that you complete an Authorization Form so we may have permission to enroll you in prescription assistance programs.

Please note if you choose not to complete the Authorization Form that Open Arms Free Clinic, Inc. may not be able to provide you with certain medications and you would be responsible for paying for qualified medications prescribed to you.



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